

MATTRESS SET CARE GUIDE & LIMITED WARRANTY

CONGRATULATIONS on your new purchase of a Comfort Solutions® Sleep iD mattress set! We are excited to welcome you as a new owner of a unique and innovative Sleep iD mattress. We designed this superior quality mattress set for your individual needs to get an undisturbed, peaceful night's sleep.

We love to talk about our Sleep iD mattresses, so if you have any questions or concerns about your new mattress, feel free to ask. Our dedicated customer service is available by calling **1.800.525.8331** or email us at **contact@comfortsolutions.com**

We encourage you to protect your new investment by keeping this warranty along with your sales receipt in a safe place.

COMFORT SOLUTIONS® LIMITED WARRANTY

The quality and craftsmanship that are built into every Comfort Solutions mattress and foundation allow Comfort Solutions to offer a limited warranty against defects in workmanship and/or materials (other than fabric, handles or tufting rosettes, if featured on this product). This warranty extends only to the original purchaser.

Proof of purchase with date, place of purchase and purchase price is required to obtain service under this warranty.

If service resulting from any such defect is required during the non prorated year(s) after purchase, your Comfort Solutions mattress and/or foundation will be repaired without charge for labor and materials OR at Manufacturer's option – replaced. Purchaser shall be responsible for transportation costs.

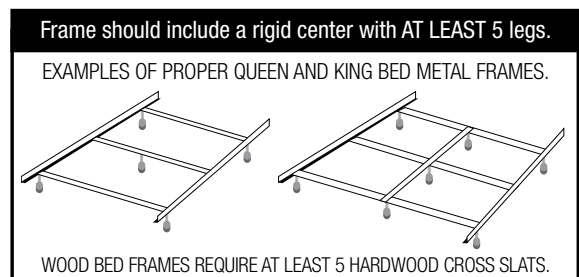
If service resulting from such defect is required during the remaining years of the applicable limited warranty, as indicated on the schedule on the opposite side, your Comfort Solutions mattress or foundation will be repaired OR replaced at the Manufacturer's option. Purchaser shall be responsible for labor and material charges, calculated as shown in the schedule for the warranty code of the model you purchased, plus all transportation costs. If identical materials are not available at the time of service, Manufacturer may substitute materials of comparable quality.

If the mattress is tufted, the tufting process (not the tufting rosettes) is covered through the limited warranty period length assigned to each mattress (see chart on back).

RETAIN YOUR PROOF OF PURCHASE AND THIS WARRANTY: This Limited Warranty shall NOT apply to damages resulting from normal wear and tear and existence of any of the following circumstances shall make the foregoing warranty null and void:

1. If bedding is found to be unsanitary.
2. When product failure is due to causes other than defective workmanship or material.
3. Any queen or king size mattress and/or foundation that is used on a frame or bed rails without a center support rail and having legs that touch the floor.
4. If bedding has any damage to the outer fabric of the cover, including wear and tear.
5. If this product is used for commercial purposes, unless specifically designed and built for commercial use.
6. If purchaser does not present proof of purchase.
7. If mattress is damaged due to use with an inadequate foundation.

This mattress is designed for optimal performance when used in conjunction with a matching foundation as part of a total sleep system. In addition, this Limited Warranty shall not apply to "as is," floor models, distressed mattresses or handles. Handles are only intended to assist in positioning the mattress.



DOs and DON'Ts for PROPER CARE OF YOUR COMFORT SOLUTIONS® SLEEP SET

Note: Our limited warranty does not require turning or rotating your mattress. The choice is yours.

DON'T:

bend your mattress under any circumstance. This could result in permanent damage.

DON'T:

allow anyone to stand or jump on your mattress.

DON'T:

remove the law label as it is required to qualify for warranty service.

DO:

use the matching foundation designed specifically for your mattress for proper mattress support.

DO:

use a premium quality mattress pad to protect your sleep surface and ensure limited warranty coverage.

DO:

use a metal bed frame or a metal support system with a headboard and footboard. A metal center support is a must.

"SAGGING" vs. BODY IMPRESSIONS

Various components utilized for the comfort layers will settle and could compress due to the weight and shape of the user. This "settling" or compression is not a structural or design defect, but a normal, expected result. Compression of upholstery materials of 1" or less should not be considered as sagging of the mattress. Compression of upholstery layers is not covered under this limited warranty. Sagging occurs when the mattress has a depression greater than 1". (See example below.) Two people sleeping on a queen or king mattress may notice that the head-to-foot center of the mattress is raised. This is a normal occurrence and indicates that the upholstery layers in the sleeping areas are conforming to each sleeper's body.

Example: Measure depression by making a straight line across the top with a yard stick. Then measure the distance from the straight line to the top of the quilt surface at the lowest point of depression. In this example, the mattress has a 1 1/2" depression – it is NOT a defect covered by the warranty.

THIS IS NOT A DEFECT.

1"

ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY. THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, AND MANUFACTURER MAKES NO ADDITIONAL WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, AS TO ANY OF ITS PRODUCTS, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED.

The remedies provided herein are exclusive remedies provided under any warranty for this product, express or implied. Manufacturer shall not be liable for any indirect, incidental or consequential damages arising out of the use of this product, and in no event shall Manufacturer's liability exceed the purchase price of the product. Although this warranty gives you specific legal rights, you may also have other rights which may vary from state to state.

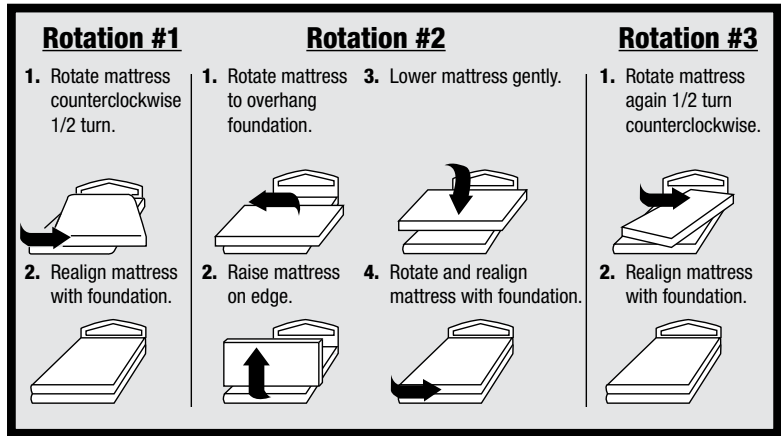
This Limited Warranty covers the Comfort Solutions mattress and/or foundation anywhere in the United States. To obtain performance under this Limited Warranty: (1) contact the retailer from whom you purchased your Comfort Solutions product; (2) if your retailer is unavailable, telephone or contact Manufacturer at the address shown on the back of this Limited Warranty; (3) if you have moved, contact the closest Comfort Solutions manufacturer/dealer in your area; (4) if you cannot locate a Comfort Solutions dealer or need further information regarding this Limited Warranty: contact the Consumer Relations Office, Comfort Solutions, 7501 S. Quincy Street, Suite 130, Willowbrook, IL 60527.

This Limited Warranty is given by the above listed independent manufacturer producing Comfort Solutions products under license. King Koil Licensing, Inc., licensor of Comfort Solutions® Sleep products, makes no warranty to the original Purchaser at retail and assumes no responsibility or liability under this Limited Warranty other than providing the information as stated above.

PROPER CARE OF YOUR SINGLE COMFORT MATTRESS

Regular **rotation** of a **one-sided** mattress will help minimize body impressions (see “Mattress Turning Schedule”, Rotations #1 & #3). **Two-Sided Mattress:** Regular **rotation** and **flipping** of a **two-sided** mattress will help minimize body impressions (see “Mattress Turning Schedule”, Rotations #1, #2 & #3).

MATTRESS TURNING SCHEDULE First 3 Months – Turn Mattress Every two Weeks. **After 3 Months** – Turn Mattress Every Month.



LIMITED WARRANTY SCHEDULE		
Warranty Code on Law Label Tag	Total Limited Warranty Period	Period for No Charge* Repair or Replacement
N	20	10
Calculations of Charges for Repair or Replacement Beyond No Charge* Period		
<p>Year 1 through 10 - Full Coverage. During the first (10) years of this warranty, Comfort Solutions will not charge purchaser to repair or replace purchaser’s mattress if it is deemed defective. Transportation, inspection or removal costs are not covered in this warranty.</p> <p>Year 11 through 20 - Prorated Coverage. During years 11 through 20 of this warranty Comfort Solutions will, at its option, repair the mattress at a handling cost to purchaser, or replace the mattress at a prorated charge to purchaser plus transportation costs. If Comfort Solutions replaces the mattress, the prorated replacement charge purchaser pays will depend on when the mattress is replaced.</p> <p>If the mattress is replaced during the eleventh year of this warranty, the prorated replacement charge purchaser pays will be fifty (50) percent of the original purchase price.</p> <p>If the mattress is replaced after the eleventh year but before this warranty expires, the prorated charge purchaser pays will increase by five (5) percent for each subsequent year of the prorated period (i.e., 55% of the original purchase price if replaced during year twelve; 60% of the original purchase price if replaced during year thirteen, etc.)</p>		
<p>*Exclusive of transportation costs. **If the Comfort Solutions® product is no longer being manufactured, the current suggested retail price will be determined from a comparable model. Comfort Solutions® has the sole discretion to determine what current suggested retail price will be used.</p>		

